



Warden's Medical Centre Patients Participation Group

Anima Questionnaire

The Anima system is now part of Warden's GP contract, however we are committed to trying to make it work for our patients. Therefore, we would like to ask you for your feedback.

1. Have you used the New Anima booking system?

Yes / No

If NO, can you please give us the reason why not:

If YES, please rate from 1 to 5, where 1 is Very Easy and 5 is Very Difficult

a. How easy was it to navigate the new booking system?

Very Easy	Easy	Neutral	Difficult	Very Difficult
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b. How satisfied are you with the speed of the booking process?

Very Easy	Easy	Neutral	Difficult	Very Difficult
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c. How satisfied were you with the appointments offered?

Very Easy	Easy	Neutral	Difficult	Very Difficult
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2. Have you any additional comments or suggestions ?

3. Would you be interested in attending a session showing how to use Anima?

Yes / No

4. Please tick what age band you fall in (optional)

25 and under	26 to 45	46 to 65	66 to 75	Over 75
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