



Warders Medical Centre

Patients Participation Group

Newsletter

September 2025

Anima

In our previous Newsletter we let you know about the imminent arrival of the new booking system. We are aware that this has had a mixed reception from patients. The Surgery and the PPG are considering having briefing sessions where we can help everyone to better understand how to use the system. A questionnaire about Anima will also be available for your feedback, and it is also our intention that occasionally there may be a member of the PPG in the Reception area to give you some advice on using the system.

One important aspect of using Anima is that only one medical issue can be addressed at a time when using the system.

What has caused some concern is that if a submission has been identified as requiring an immediate appointment with the Doctor, when the Surgery has phoned the patient's contact number the call has not been answered. Please be aware that calls from the Surgery will come up as NUMBER WITHHELD or PRIVATE NUMBER.

'Flu Inoculations

The dates for inoculations against Influenza at Warders have been circulated via text messages in your NHS App. These dates are

- Saturday 4th October from 08h30 to 17h00
- Tuesday 7th October from 13h00 to 17h00
- Saturday 11th October from 08h30 to 17h00

Covid inoculations will also be given to those aged 75 or older at the same time.

Patients are urged to make an appointment to have a 'jab' ahead of the winter 'flu season. To do this phone the Surgery on 01732 770088 and choose Option 6.

In a recent discussion with the Surgery, the PPG was told that, worryingly, there is a lower take up of the 'flu inoculation among the younger people among those eligible.

For more information regarding 'flu inoculations you can visit the following website:

<https://www.gov.uk/government/publications/flu-vaccination-who-should-have-it-this-winter-and-why/the-flu-vaccination-who-should-have-it-and-why-winter-2023-to-2024>

Changes at the Practice

Many of you will know that Dr. Claxton is retiring on the 26th September and taking up a new role at the National Garden Scheme. We wish him well for the future,

Dr. Strange has returned to the Practice from Maternity leave.

We also have some new salaried Doctors joining Warders. They are Dr. Hanif and Dr. Sivakumaran, and Dr. Collins will be joining the Practice in November.

Open Discussions at Warders

There is a proposal that we hold occasional discussion sessions during which there would be a presentation about common medical issues. Topics that immediately came to mind were:

- Diabetes
- Weight loss
- Asthma
- Menopause
- Carers

The times for these sessions have yet to be fixed and would depend on the availability of space. We would probably use the waiting area in Reception for these sessions, so space would be limited. Therefore, when we are at the final planning stage you would receive an invite to attend, and it would operate on a “first come - first served” basis.